

MISSION

Public Works Advisory (PWA) is the NSW Government’s impartial regional infrastructure advisory group. PWA works to help the Department of Regional NSW realise its objective of stronger and cohesive regional communities and economies, through the delivery of critical and accelerated infrastructure and stimulus programs, improved industry diversity in Regional NSW, pandemic and natural disaster relief, best practice asset management advice and design and collaborative and simplified contracting and partnering with industry.

VISION

Our vision is to build a better way of life for the regional communities we live and work in. We strive to deliver quality safe and environmentally sustainable infrastructure and asset management advice for our clients and the NSW community.

APPROACH

In partnership with its clients and suppliers, PWA continuously works to enhance its service delivery and internal processes through the implementation of improvement initiatives driven by survey-based and direct client feedback, staff consultation and third-party audits. PWA meets its business and integrated management systems objectives and the needs of its clients through these continuous improvement initiatives.

We have adopted an integrated management system approach based on the international standard ISO 9001-2015 and incorporate management practices compliant with ISO 45001-2018 occupational health & safety management systems standard and ISO 14001-2015 environmental management systems standard. This system is regularly reviewed to ensure that it continues to be effective and suitable for our objectives.

We are committed to managing our responsibilities, vision and commitment by:

- Complying with all statutory and regulatory requirements, codes, standards and guidelines as well as our own integrated management system requirements;
- Minimising harm to the environment and the prevention of pollution in the delivery of our services;
- Adopting appropriate quality, safety and environmental control measures for our employees, contractors, clients and visitors to on premises and those of our clients;
- Defining roles and responsibilities within our integrated management system and providing training and assistance to ensure the positive outcomes we aim for are achieved;
- Establishing objectives and targets so that we are actively ensure ongoing improvement with the aim of eliminating services of unacceptable quality, environmental and safety incidents;
- Recording, reporting and analysing all incidents through our non-compliance process and ensuring any identified hazards, risks or improvements are addressed and resolved, and that outcomes are communicated, working towards zero harm to our workers and the environment;
- Consulting with our employees, subcontractors, suppliers and clients to improve our procedures and exceed our expected outcomes in all areas of our integrated management system; and
- Fostering the full support of our employees, suppliers and subcontractors in actively pursuing this quest for good management practices and exemplary client service.

PWA will take all steps necessary to ensure that its activities do not compromise our vision and commitment to quality services created in a safe workplace with minimal impact to our environment. Leadership and the participation of management is central to obtaining a commitment to system improvement by all PWA staff. Accordingly, this policy is fully supported by me and my executive management team.



Drew Varum
Executive Director, Public Works Advisory
May 2021

Parent Procedure No:	PWM-3999 V 1.1	Date issued:	March 2021
Owner	Manager WHS & Quality	Page:	1 of 1